**Interview guide for transport users**

This interview is part of a study on urban mobility in Trinidad. The questions are designed to help us understand how people in the country travel for everyday activities and what they think about different transport modes. Your responses will be kept anonymous, and you can stop the interview at any time without providing a reason.

**Basic information**

Could you tell me your name or how you prefer to be addressed? Chelsea Bhajan

Date of the interview: 9/8/2025

Sex of participant (identified by the interviewer): F\_\_\_M\_\_\_

Age range: Under 20 ☐ 21-30 ☐ 31-40 ☐ 41-50 ☐ 51-60 ☐ 61-70 ☐ Over 70 ☐

Job title or main activity: Education Project Management Consultant

Municipal Corporation of residence: Penal/Debe Regional Corporation Which city/town?:\_La Romaine

**Primary transportation mode questions**

1. Among the transportation modes you use, which is your primary option and why? Water taxi because the most amt of travelis to work. Also, take h car to get back to the terminal. Water has ptsc shuttle that take you around the sav. PV for weekends or private errands. Morning to water taxi her dad will drop her off and thewater taxi then ptsc. To return walk, taxi, water taxi and then pick up
2. How satisfied are you with your primary transport mode? Most satisfied with water taxi because comfortable and timely no undue delay, PTSC deluc coach there are a lot more delays. PTSC shuttle also has delays. Not realiable. Taxi to go to town because of the different personalities of drivers. They will deviate from route and frustrating. Wish there were more options for water taxi sailing times. Need to leave home or office on fixed time. PTSC is the limited stop from pos to sando. Every half an hour then hour but that’s not the case because it would shut down. Better maintenance of the bus or more buses operating at the same time. A lot of people of from south and only only bus at 5 or 6. Have a bus every 15 mintues rather than an hour. Taxi- route information was displayed, street, stand, route. No publicly source of information. To know where to drop off to get to another point. Some taxi have issues with certain routes. What would increase or decrease your satisfaction?
3. What is the most positive aspect of your primary transport mode? (What specific feature or experience stands out (cost, reliability, comfort, safety, convenience)? taxi- safety reason (cannot sleep, need to leave work on times), water taxi and ptsc- safer faller asleep, do work on latop, leae office early and still able to join meeting, no harassment, safe- don’t have to be awake and alert , comfort. Cost- if she is dropping to water taxi however if used parking it is expensive. Skip the traffic, more of a routine
4. What is the most negative aspect of your primary transport mode? Any recurring issues (cost, delays, safety, accessibility, comfort)?) No recurring issue with water taxi, seats in the water taxi not comfortable for sleep. PTSC seats are broken, ac vents leak which is over each seat, passengers stuff with tissue. Bus delay and not working.
5. What does your typical travel routine look like in a regular day? How many trips do you make, and at what times (morning, afternoon, evening)? What are your usual destinations (e.g. Port of Spain, San Fernando, etc) and from where? What is the average travel time to your frequent destination? Work days-water taxi leave home by 6am to get on the water taxi that leaves 6:30 and it reach in pos 7:30-7:45am . when arrived at the terminal get ptsc shuttle. It is usually waiting but during school time it was late. It pass around savanh and reach in office by 8 otherwise school 8:15. To goback home leave office a t4 and walk to trac road then taxi is $6 and walk to terminal. Termainal will leave 4:

A. Questions for private vehicle users

1. How many years have you been driving? 2021-2022. 3 YEARS
2. What transport mode did you use before? CARPOOLing
3. During your daily commute, do you commute with other people? If yes, how many passengers? If not, why? 3
4. Would you agree to travel with other commuters if you have some beneifts (e.g. dedicated lane, special parking location, incentives from employer) yes use carppol lanes during work day but people in here area move
5. Where do you park at your frequent destination (garage, street, other)? Do you have to pay for parking? How much? (Describe typical parking availability and any related costs or hassles).

B. Questions for public transportation users (PTSC, Maxi taxi, Private hire taxi, etc…)

1. Do you use PTSC, Maxi, PH Taxi? Ptsc, ph taxi, water taxi
2. How reliable do you consider the mode in terms of punctuality and service frequency?water taxi- punctual, no as frequent, length water time, 6,6:30 and 8:30. 6 sells put quickly. Ptsc- not reliable, schedule frequently but do not adhere to it. Taxi- don’t know what to expect. Try to take Hcar for safety reasons.
3. How much money do you spend on a typical trip? 15$ water taxi, $3 shuttle and on return $6 taxi and $15 for water. Parakade $40
4. How do you perceive safety while using the public transit? (Are there particular times, routes, or facilities that feel safer or riskier?) Once it is dark or sun set she don’t feel comfortable and don’t like to wait in the termainals.
5. How easy is it to access the transport mode during peak hours? (What barriers do you encounter (crowding, boarding times, availability of vehicles)?) Overcrowding, taxi full, or 1 seat, tickets for water taxi can be sold out so she will have to wait for lengthy period.

C. Questions for people with children

1. Do you have school-age children? Yes\_\_\_ No \_\_\_ How many?\_\_\_\_\_
2. School(s) location

Municipal Corporation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City/town:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Usual travel mode to take your children to school\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Drop-off/pick-up frequency; and typical times

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1. Does your mode choice differ when you are traveling with children?

Can you explain why?

**General questions**

1. Why did you decide to live where you are located now? Will you consider moving closer to work to reduce your commute time? Family live and always reside there. No because rent somewhere a even bigger proption is dedicated by work
2. What is your opinion about congestion in Trinidad? (Which areas or times are most congested? How does congestion affect your travel choices?) Chaguanuas, Debe. POS. On the road when tired and have congestion is draining and unsafe so she will schose public transport so she does not have to be aware or alert
3. How do you perceive the state of transport infrastructure (streets, bus stops, terminals, bike lanes)? More maps at point to see routes. Never saw map highlight route. Not sure where bus stops are. Tracking of buses. Public information about buses.
4. Would you consider walking, biking or using electric scooters to get around, if possible? Under what circumstances? Would not but if there is a bike lane she would.
5. What changes would you like to see in Trinidad and Tobago's transport options to improve your experience? Having information more reiable avaible for routes and schedule. There is a whatsapp chat but dones not helping plan. Live information. More times for the water taxi. Being reliable. PTSC buses need to be properly maintained.
6. Is there anything else you’d like to share about your experiences with transportation in Trinidad? Hcars suppose to be registered taxi. There should be a reporting system if anything unsafe happens. Even if driving is unsafe.

HQ have cashback or some sort of incentive to encourage people to take water taxi.

PTSC buses are system get a chip with a number and they call you on the bus.

Ministry of health provides shuttle for staff that goes downtown, water taxi and city gate.